



## Customer Advisory Impact of Hurricane Harvey

---

August 29, 2017

Dear Valued Customer,

With the serious impact of Hurricane Harvey on the Houston area and the subsequent disruption to the supply chain, we would like to provide the following updates:

1. All container detention for cargo in customers' possession is suspended until further notice. Upon resumption of operations, NYK will advise with notice when the detention clock will commence.
2. As of this writing the UP railroad has embargoed all inbound cargo to Houston. We will provide updates as this situation changes. The UP ramp is currently closed and no information is known about the condition of containers at the ramp. The UP has declared freetime has been extended through 8/30 and will further assess the situation as it develops.
3. Barbour's Cut is also closed through Wednesday. It is unknown when it will open at this time and NYK will update customers as this changes.
4. The following vessels will be making diversions:

**Trans-Atlantic:**

- a. AL3:
  - i. Philadelphia Express 047: Houston cargo has been discharged in Savannah as the vessel will be omitting Houston. Customer Service will be contacting cargo owners about further arrangements.
  - ii. Washington Express 103 ETA Houston 8/31: To be determined.
- b. AL4:
  - i. Vecchio Bridge 099: ETA Houston 9/1 Will divert to New Orleans and discharge both New Orleans and Mobile cargo. Mobile cargo will complete the B/L provisions from New Orleans. The vessel will then queue at Houston.
  - ii. Barbara 055: ETA Houston 9/1 To be determined

**Latin America Service:**

- ANS-G:
- i. MSC Ludvica 1734S: ETA Houston 9/2 Will be omitting Houston. Cargo originally booked on the Ludvica in Houston will be handled on the March 1735S.
  - iii. March 1735S: ETA Houston 9/4 to be determined

If there are any further questions, please contact either your sales representative or customers service. Customer Service can always be reached at 888 695-7447.

Sincerely,  
NYK North America Marketing Management